

THREE-YEAR LIMITED HARDWARE WARRANTY

For Desktop Products

Please Retain Proof of Purchase

Wyse warrants this product to be free from defects in material and workmanship for a period of Three (3) years after the original date of consumer purchase. During this period Wyse will, at its option, either replace a defective product with a new or rebuilt product or repair it with new or rebuilt parts at no charge except as stated below. The parts or products that are replaced become the property of Wyse.

This limited warranty is provided to the original owner only and is not transferable to any third party. This limited warranty does not cover any of the products hardware that you or any third party has modified or altered; you bear the sole responsibility and liability for any such modifications or alteration.

WYSE HEREBY DISCLAIMS ALL OTHER EXPRESS AND IMPLIED WARRANTIES FOR THIS PRODUCT, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES AND COUNTRIES MAY NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

THIS LIMITED THREE-YEAR WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE OR COUNTRY TO COUNTRY.

Wyse Hardware

This Wyse limited warranty applies only to the Wyse branded hardware sold by Wyse Technology, Inc., its worldwide subsidiaries, affiliates, authorized resellers, or country distributors (collectively referred to in the Limited Hardware Warranty as “Wyse”. The term “Wyse Hardware” is limited to the hardware components and required firmware. “Wyse Hardware” includes only those parts or accessories sold with the product, thin Client, keyboards, mice, power adapters power cords or other Wyse branded options and accessories. The term “Wyse Hardware” DOES NOT include any software applications or programs.

Wyse may repair or replace Wyse hardware products (i) with new or refurbished parts, (ii) with equivalent products to the products being repaired or replaced but which may be subject to prior use, (iii) with products containing refurbished parts equivalent to new or parts which may have been used, or (iv) with equivalent products to an original product that has reached end of life. Replacement parts are warranted to be free from defects in material and workmanship for ninety (90) days or the remainder of the Limited Warranty Period of the Wyse Hardware in which the parts are installed, whichever is longer.

Non-Wyse Hardware

All non-Wyse hardware products or peripherals external to the Wyse Thin Client—such as external storage subsystems, USB devices, displays, adapter cables and other peripherals—are covered by the applicable vendor warranty for those products. Non-Wyse hardware products are not warranted by Wyse. However non-Wyse manufactures, suppliers or publishers may provide their own warranties directly to you.

Exclusions

Wyse does not warrant that the operation of this hardware product will be without interruption or error-free. Wyse is not responsible for damage that occurs as a result of your failure to follow the instructions that came with the Wyse Hardware.

This Hardware Limited Warranty does not extend to any product from which the serial number has been removed or that has been damaged or rendered defective as a result of:

- Accident, misuse, abuse, neglect, contamination, improper maintenance or other external causes.
- Operation outside the published operating specifications for the product, including improper environment, excessive or inadequate heating or air conditioning or electrical power failures, surges or other irregularities.
- Improper site preparation or maintenance.
- Software, interfacing, parts or supplies not supplied by Wyse.
- Any use other than ordinary commercial or industrial application.
- Virus infection.
- Loss or damage in transit.
- Repair, modification, improper adjustment or installation of options or parts by anyone other than (i) Wyse, (ii) a Factory Authorized Service Center or (iii) your own installation of end-user replaceable Wyse or Wyse approved parts.

To Obtain Service

For customers in North America, Oceania, and APAC, to obtain an RMA, or to find the nearest Authorized Service Center near your location, visit the Wyse Web site at:

<http://www.wyse.com/serviceandsupport/service/service.asp>.

For customers in other countries, to find the nearest Authorized Service Center in a country near you, visit the Wyse Web site at <http://www.wyse.com/global>.

To obtain service under this limited warranty, deliver the product, along with the dated proof of purchase, to Wyse or an Authorized Service Center. If you choose to use Wyse's factory service, contact Wyse for a Return Material Authorization (RMA) number. If you cannot deliver the product in person, please do the following:

- Pack it in its original shipping container (or equivalent).
- Put the RMA number on the address label.
- Insure it (or assume the risk of loss/damage during shipment).
- Pay all shipping charges.

Wyse will pay the return shipping charges.

If through no fault of the customer, Wyse is unable to replace or repair the product as provided for above, Wyse will refund the customer's purchase price. In order to obtain a refund, you must either deliver the product in person or ship the product to the Customer Service Location as directed by the RMA Department. Upon receipt of the product and verification of payment, Wyse will refund the purchase price plus reasonable shipping charges.